

myCSUNglobe

APPLYING FOR FOREIGN TRAVEL INSURANCE

What is myCSUNglobe?

Web-based travel registration software powered by Terra Dotta

International Travel Programs (includes Foreign Travel Insurance)

- Faculty, Staff and Student
- Study Abroad
- Faculty-led

Incident reporting

How Does It Work? https://mycsunglobe.csun.edu



Welcome to myCSUNglobe

CSUN. myCSUNglobe

A Programs Staff Deadlines

STUDENTS

*** ATTENTION TRAVELERS ***

Search Programs

Campus Based Exchange Programs

CSU IP Programs

National Student Exchange (NSE) Programs

Student International Travel Registration

FACULTY/STAFF

Faculty-Led Program Proposal

Faculty/Staff International Travel Registration

Faculty/Staff Resources

Essential Travel Application

REPORT AN INCIDENT

Emergency Contacts



3 Ways to Register Your Travel & Apply for Foreign Travel Insurance

Faculty/Staff International Travel Registration WITHOUT Students

Faculty/Staff International Travel Registration WITH Students

Student International Travel Registration



🖌 Programs Staff Deadlines



Faculty/Staff Travel:

Travel WITHOUT Students

- Independent Faculty/Staff ٠
- Non-Lead Faculty in Faculty-Led • Program (prior approval from SIO)

Travel WITH Students

- Lead Faculty without a Program ٠
- Lead Faculty in Faculty-Led Program ٠
 - Must have Program Proposal and ٠ SIO approval prior to applying for insurance. Contact **Zach Helsper** at zachary.helsper@csun.edu.
 - Faculty-designed activities such • as study abroad, conferences, research, site visit and training.

*** ATTENTION TRAVELERS ***	Traval without Students		
STUDENTS	- Traver without Students	Faculty/Staff Travel WITHOUT	
Search Programs	Before starting your travel registration, please gather the following information:	Students:	
Campus Based Exchange Programs	1. Enroll in the U.S. State Department's "Smart Traveler Enrollment Program" (STEP) and download a copy of the profile page	Students.	
CSU IP Programs	that lists the country and dates of your travel. If you are not a U.S. citizen, click "No" in the questionnaire to bypass this requirement.	Checklist of information/documents	
National Student Exchange (NSE) Programs	2. Check the U.S. State Department website AND CSU Risk and Management Authority (CSURMA) website for citu/ctate/counter/ics) and all cide tips you will be visiting	needed to register your travel and request	
Student International Travel Registration	City/state/country(ies) and an side trips you will be visiting.	insurance.	
FACULTY/STAFF	3. If any of the city/state/country you will be visiting meets any of the criteria below, prepare a detailed security and safety precaution plan based on the Travel Advisory and/or Travel Alert for the respective city/state/country:		
Faculty-Led Program Proposal	 a. Travel Advisory Level of 3 or above (from the U.S. State Department) b. "High Risk" or "War Risk" (from CSURMA) 	You must check the U.S. State	
Faculty/Staff International Travel Registration	4. For basic (non-High/War Risk) travel, allow for at least 3 weeks to process insurance request.	Department and the CSURMA websites to verify if your destination(s) is "high	
Faculty/Staff Resources	5. For "High Risk" destinations, plan for extra time – allow at least 8 weeks to process insurance requests as these require both the President's Office and Chancellor's Office approvals for the insurance company to bind coverage.	risk" or not. (Item #2)	
REPORT AN INCIDENT	6. Passport information		
Emergency Contacts		Please note the timelines in #4 and #5.	
	7. Detailed travel itinerary (include all side trip & layover locations and dates) - Please save form to your desktop and use the desktop form to complete your travel information. Information will be lost if completed from the website.		
	8. Emergency contact information (at least 2 contacts)	Please save International Travel Daily	
		Itinerary form (Item #7) to your desktop	
	For insurance coverage questions, please contact the Risk Management and Insurance Department at (818) 677-2333 or (818) 677- 2079.	first and complete it from there.	
	New Travel Registration (No Students)	Once you have gathered all of this information/documents. click on the	
	For those with a CSUN login that need to access an existing travel registration: Access Existing Travel Registration (CSUN login)	"New Travel Registration" button.	
	For those with a non-CSUN login that need to access an existing travel registration:		

Access Existing Travel Registration (non-CSUN login)

** ATTENTION TRAVELERS ***	Travel with Students				
STUDENTS	Traver with Students				
Search Programs	If you will be traveling with students and they will be receiving course credits for this trip, please gather the information below before starting your travel registration. Advise your students and other participants to do the same.				
Campus Based Exchange Programs					
CSU IP Programs	1. Enroll in the U.S. State Department's "Smart Traveler Enrollment Program" (STEP) and download a copy of the profile page				
National Student Exchange (NSE)	that lists the country and dates of your travel. If you are not a U.S. citizen, click "No" in the questionnaire to bypass this requirement.				
Student International Travel Registration	2. Check the U.S. State Department website AND CSU Risk and Management Authority (CSURMA) website for city/state/country/lies) and all side trips you will be visiting				
FACULTY/STAFF	 city/state/country(ies) and all side trips you will be visiting. 3. If any of the city/state/country you will be visiting meets any of the criteria below, prepare a detailed security and safety precaution plan based on the Travel Advisory and/or Travel Alert for the respective city/state/country: 				
Faculty-Led Program Proposal					
Faculty/Staff International Travel	a. Travel Advisory Level of 3 or above (from the U.S. State Department) b. "High Risk" or "War Risk" (from CSURMA)				
Faculty/Staff Resources	4. For basic (non-high risk, non-war risk) travel, allow for at least 3 weeks to process insurance request.				
REPORT AN INCIDENT	 5. For "high risk" destinations, plan for extra time – allow at least 8 weeks to process insurance requests as these require both the President's Office and Chancellor's Office approvals for the insurance company to bind coverage. 6. Passport information 				
Emergency Contacts					
	 7. Detailed travel itinerary (include all side trip & layover locations and dates) - Please save form to your desktop and use the desktop form to complete your travel information. Information will be lost if completed from the website. 8. Participant List (click here to download template) 9. Ourse Ordebug 				
	9. Course Synabus				
	10. Emergency contact information (at least 2 contacts)				
	For insurance coverage questions, please contact the Risk Management and Insurance Department at (818) 677-2333 or (818) 677-2000 or (81				
	New Travel Registration (w/Students)				
	For those with a CSUN login that need to access an existing travel registration: Access Existing Travel Registration (CSUN login)				
	For those with a non-CSUN login that need to access an existing travel registration: Access Existing Travel Registration (non-CSUN login)				

Faculty/Staff Travel WITH Students:

Checklist of information/documents needed to register your travel and request insurance.

Faculty-Led Programs must have Program Proposal and prior approval from SIO.

Please note 2 additional Items required.

- Participant List
- Course Syllabus





Student Travel:

- Independent Student
- Study Abroad
- Faculty-Led Program/No Program

*** ATTENTION TRAVELERS ***	Student International Travel Degistration		
STUDENTS	Student International Travel Registration		
Search Programs	Please register here if you are traveling independently. Before starting your travel registration, please Student Travel:		
Campus Based Exchange Programs			
CSU IP Programs	 Enroll in the U.S. State Department's "Smart Traveler Enrollment Program" (STEP) and download a copy of the profile page that lists the country and dates of your travel. 	Checklist of the information/ documents	
National Student Exchange (NSE) Programs	 Check the U.S. State Department website AND CSU Risk and Management Authority (CSURMA) website for city/state/country(ies) and all side trips you will be visiting. 	needed to register your travel and request insurance.	
Student International Travel Registration	3. If any of the city/state/country you will be visiting meets any of the criteria below, prepare a detailed security and safety precaution		
FACULTY/STAFF	plan based on the Travel Advisory and/or Travel Alert for the respective city/state/country:		
Faculty-Led Program Proposal	a. Travel Advisory Level of 3 or above (from the U.S. State Department) b. "High Risk" or "War Risk" (from CSURMA)	You must check the U.S. State	
Faculty/Staff International Travel Registration	4. For basic (non-high risk, non-war risk) travel, allow for at least 3 weeks to process insurance request.	Department and the CSURMA websites to verify if your destination(s) is "high	
Faculty/Staff Resources	5. For "high risk" destinations, plan for extra time – allow at least 8 weeks to process insurance requests as these require both the President's Office and Chancellor's Office approvals for the insurance company to bind coverage.	risk" or not. (Item #2)	
REPORT AN INCIDENT	6 Passport information		
Emergency Contacts	7. Detailed travel itinerary (include all side trip & layover locations and dates) - Please save form to your desktop and use the desktop form to complete your travel information. Information will be lost if completed from the website.	Please note the timelines in #4 and #5.	
	8. Emergency contact information (at least 2 contacts)	Please save International Travel Daily	
	 9. If you are requesting your campus department to reimburse your travel (either full or partial), complete the Travel Approval Request Form and obtain the following approval signatures before proceeding with your application on this site: Department Chair Financial Approver 	Itinerary form (Item #7) to your desktop first and complete it from there.	
	3. Dean/Director For insurance coverage questions, please contact the Risk Management and Insurance Department at (818) 677-2333 or (818) 677- 2079. New Travel Registration	Once you have gathered all of this information/documents, click on the "New Travel Registration" button.	
	For those with a CSUN login that need to access an existing travel registration: Access Existing Travel Registration (CSUN login)		

For those with a non-CSUN login that need to access an existing travel registration:

Access Existing Travel Registration (non-CSUN login)

Your Home Page : Available Program Terms

To create your application, build your itinerary by selecting a location, entering the arrival and departure dates, and clicking on the 'add to itinerary' button.. When you are ready to x create the application, click on the 'Apply' button at the bottom of the page.

Available Terms		
Itinerary		
Please select the arrival and departure dates for each des	stination in your itinerary. After selecting the dates and location, click on the 'Add to itinerary' button.	
Current Itinerary:		
Travel Date From: Travel Date To: Location:	mm/dd/yyyy mm/dd/yyyy Find location: enter city name here to find location Aalborg, Denmark (Europe) Abu Dhabi, United Arab Emirates (Middle East) Accra, Ghana (Africa) Acton, United States (North America) Addis Ababa, Ethiopia (Africa) Agoura Hills, United States (North America) Agra, India (Asia) Ahreen-Provence, France (Europe) Aksum, Ethiopia (Africa) Al Ain, United Arab Emirates (Middle East)	
	Add to Itinerary	
	Next Cancel	

Welcome to the Travel Registration

You will begin by entering your travel itinerary from when you depart until your return to Los Angeles.

Enter corresponding Arrival and Departure dates for each destination city. List all cities, including Los Angeles (departure/arrival). Layovers and side trips may be added at a later time when your flights have been finalized.

Click "Add to Itinerary" after you enter each city.

When you've finished adding the last city, click "Add to Itinerary" and then "Apply" to complete this item.

You will be sent to the Program Application Page.



Welcome to the New Program **Application Page**

This is the main page outlining all of the information/documentation needed to submit your

Itinerary Tab

- Each destination city/country you initially entered will be listed in this Itinerary page.
- You can add and delete destinations.

Requirements Tab

- Please read and follow the Instructions.
- Each item under **Online application** is required and contains links to information to view/read or questionnaires to be completed.
- Once items are completed, it will then be listed under Completed requirements.
- Click on the "Get Started!" button to begin application.



▲ Requirements ⁸ m Itinerary 0	Documents	International Travel Daily Itinerary
	 International Travel Daily Itinerary 1) International Travel Daily Itinerary (REQUIRED) 1. Download the International Travel Daily Itinerary Form and save on your computer. 2. Complete all items in the International Travel Daily Itinerary Form (include side trips & layovers). 3. Save the form again. 4. Upload the form on this site. 	The link to the form is included in the questionnaire.
	Drag/drop file here to upload or click to Browse	Please save the form to your desktop, and use the desktop version to complete your
	2) International Travel Daily Itinerary - Additional Upload 1	travel information. Information will be lost if
	Drag/drop file here to upload or click to Browse	completed directly from the website.
	3) International Travel Daily Itinerary - Additional Upload 2	List all destination cities, including Los Angeles (departure/arrival), Lavoyers and
	Drag/drop file here to upload or click to Browse	side trips may be added at a later time
	4) International Travel Daily Itinerary - Additional Upload 3	may group dates according to each city as
	Drag/drop file here to upload or click to Browse	necessary.
	5) International Travel Daily Itinerary - Additional Upload 4	Upload your completed form by
	Drag/drop file here to upload or click to Browse	dragging/dropping file or clicking the "Browse" button inside the first blue box.
2	Save	Click "Done" to complete this item.
		(Sample Form Next Slide)

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INTERNATIONAL TRAVEL DAILY ITINERARY

Traveler's Name: John Doe			Dates of T	ravel: 7/1/20-8/1/20			ALIFORNIA
College/D	epartment: Humaniti	es					E UNIVERSITY
Destinatio	0N (ALL cities in main trip, s	side trips and	d/or layovers): Miami, FL	(layover) / Quito & S	anto Domingo, Ecu	lador	
Date(s) 7/1/20	City, Country Los Angeles, CA Miami, El	Airport LAX MIA	CSUN Activity/Purpose or PERSONAL Travel (Depart)	Primary Mode of Transportation Plane	Complete this section the <u>US State Departr</u> Lodging Name	n if traveling to a High Risk destination. High Ris <u>ment Travel Advisory website</u> or is on the <u>CSUR</u> Lodging Address	k is level 3 or 4 per MA waming list. Lodging Phone
7/2/20			Travel (Arrive)	Plane	Wyndham, Quito Airport Hotel	Parrogula Tababela SN VIa A Yarugul, Quito 170183, Ecuador	+593 2-395-8000
7/3-7/5/20	Quito, Ecuador		Conference/Meeting	Taxi/Rideshare	Wyndham, Quito Airport Hotel	Parroquia Tababela SN Via A Yaruqui, Quito 170183, Ecuador	+593 2-395-8000
7/8-7/7/20	Santo Domingo, Ecuador		PERSONAL	Train	Grand Hotel Santo Domingo	Calle Toachi 680 y Galapagos, Santo Domingo 080259 Ecuador	+593 2-276-7948
7/8/20	Quito, Ecuador	UIO	Travel (Depart)	Plane			
7/9/20	Miami, FL	MIA	Travel (Arrive)	Plane			
7/9/20	Los Angeles, CA	LAX	Travel (Arrive)	Plane			
				SAMI	PLE		rev: 8/26/20

Travel Risk Assessment

1) Travel Advisory Level of Destination(s) (REQUIRED)

Check the U.S. State Department Travel Advisory website for the travel advisory level of any of your destinations. Select the highest travel advisory.

2) Travel Advisory for the City or State of Destination (REQUIRED) Are the travel advisory levels of any of your destination cities or states differ from the country's overall travel advisory level? If yes, prese indicate the cities or states and the corresponding travel advisory level(s) in the space provided. O Yes O No 3) CSURMA Travel Warning List (REQUIRED)

Check the CSURMA Warning List. Are any of the countries indicated on your itinerary currently on the CSURMA warning list?

○ Yes ○ No

4) Travel Advisory Security and Safety Precaution Plan (REQUIRED)

If any of your destinations (a) has Travel Advisory level of 2, 3 or 4; OR (b) listed in the CSURMA list as high hazardous or war-risk destinations, describe the extra security and safety precautions you will take per guidance of the U.S. State Department. Please provide DETAILED responses below. You can use the following questions as guides for your responses: a. Have you traveled to this destination before? Describe your knowledge about this destination as it relates to safety and security. b. Do you speak the language? c. What are the travel safety and security warnings and recommendations of the U.S. State Department regarding your destination and how do you plan to address these? d. What safety precautions would you take when using transportation in your destination?



Travel Risk Assessment

Your responses are very important.

The Provost and the President will be confirming you have read the US State Department's alerts regarding your destination(s).

If you have multiple destinations, select the "highest" travel advisory.

If your destination(s) is "High Risk" (Travel Advisory Level 2-4 with Alerts), your description should address in detail your proposed actions to avoid and/or mitigate your risks while traveling. Do Not copy the example. Response needs to be in your own words.

*** Save your information often. Click "Done" to submit final responses and complete the item. **STEP** Enrollment – The **S**mart **T**raveler **E**nrollment **P**rogram (STEP) is a free service to allow U.S. citizens and nationals traveling and living abroad to enroll their trip with the nearest U.S. Embassy or Consulate.



If you are not a U.S. Citizen you will not be able to register with the U.S. State Department. Please click "No". You will be returned to the main application page, and this questionnaire will be marked as "N/A".

If you are a U.S. Citizen click "Yes", and you will be taken to the next page.



STEP Enrollment

If you haven't already registered for STEP, click on the link for U.S. State Department's "Smart Traveler Enrollment Program" (STEP) to register in this program.

Save your profile page with your upcoming trip information as a pdf. Then upload your profile page by dragging/dropping your file or clicking "Browse" inside the blue box. This is your proof for the Provost and President.

Click "Done" to complete this item.

(Sample STEP Profile Page Next Slide)







Welcome, Cyndi Paull

Profile Infomation

Traveler Information Edit Profile Change Password

First Name: Cyndi Last Name: Paull Email (Primary): cinders356@aol.com Phone: Emergency Contact: Lisa Telles

Existing Trips/Residences Abroad



PAPERWORK REDUCTION ACT

Public reporting burden for this collection of information is estimated to average 20 minutes per response, including time required for searching existing data sources, gathering the necessary documents, providing the information or documents required, and reviewing the final collection. You do not have to supply this information unless this collection displays a valid Office of Management and Budget (OMB) number. If you have comments on the accuracy of this burden estimate or recommendations for reducing it, please send them to: Bureau of Consular Affairs, Overseas Citizens Services (CA/OCS/PMO), U.S. Department of State, SA-17, 10th Floor, Washington, DC 20036.

	Student In	ernational Travel - Year (Calendar), 2020	myCS	SUNglobe CSUN 🏚
	A	itinerary		
		You have completed all the current requirements	for this application. It is ready to be submitted to the office.	
		Submit	your application	
	Show Instructions	Ŧ	\rightarrow	
rt date: 07/01/2020				
date: 07/04/2020			E +(12)	
View program			5 01 13	
	Online app	lication		
	Intern	ational Travel Daily Itinerary		
	STEP	Enrollment (TR)		
	Trave	Documentation		
			Not applicable.	
	Complete	l requirements		
	Type Name		Date Submitte	d Actions
	F Travel Ri	sk Assessment	06/17/2020	ø

Completed Application

Once all the listed items are completed, the progress circle will be full.

Click "Submit your application" button that will appear at the top of the page.

You will receive the following message:

Thank you for registering your travel and submitting your application for foreign travel insurance. We will review your application and will contact you via email once insurance is obtained or if we have additional questions and/or requirements. As a reminder, for Basic travel, allow at least 3 weeks to process your insurance request. For High/War Risk travel, allow at least 8 weeks to obtain approvals (President's and Chancellor's) and process your insurance request. For further questions, please email the Risk Management Department at mycsunglobe@csun.edu or call (818) 677-2333 | (818) 677-2079. 09/02/2020

Your application will now go through the approval process, and you will be notified via email when insurance coverage has been bound.



myCSUNglobe CSUN Profiles - Applicants - Programs - Process - Site - Staff - Settings - Maintenance -Applicant TRAVELERS Administrative Admin Console grams Site Home ased Exchange Programs Programs Staff ograms Deadlines udent Exchange (NSE) Programs **CSUN** Field Trips Student International Travel Registration FACULTY/STAFF Field Trips Faculty-Led Program Proposal Faculty/Staff International Travel Registration Faculty/Staff Resources Essential Travel Application REPORT AN INCIDENT **Emergency Contacts CSUN National Student CSUN Faculty-Led Programs Exchange** Program



To Access Your Application

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After log in, the Applicant Home Page should show up.

If not, click on the house icon in the navigation bar. Click "Applicant" in the drop down menu.

This will take you to the Applicant Home Page. From here, you can access your past and current applications by clicking anywhere inside the gray the box that lists your application.

Welcome to the NEW Applicant Home Page

=	Applicant home	myCSUNglobe CSUN 🏚
Applications L Profile Message center	ן	
	WELCOME TO THE APPLICANT HOME PAGE	
If you are new to myCSUNglobe or would like to search for a program, you can get started through Pro application, it will be listed below for you to access and/or complete as necessary.	gram Discovery or by clicking on the Find program button. You can also see a general lit	sting of program types by visiting the website's home page here. If you have an existing
Should you have any questions regarding a program/application or concerns with navigating this web	ite, please reach out to the appropriate contacts below:	
International and Exchange Student Center Eleanor Wolgast – eleanor.wolgast@csun.edu Campus-Based Exchange, CSU IP and National Student Exchange Programs Rebecca Spector – rebecca.spector@csun.edu Campus-Based Exchange, CSU IP and National Student Exchange Programs myCSUNglobe and Foreign Travel Insurance Program (FTIP) Dinah Garcia – myCSUNglobe@csun.edu FTIP Coordinator		
Office of the Senior International Officer (SIO) Zach Helsper – zachary.helsper@csun.edu Faculty-led Programs: including international academic field trips with students Third-Party Providers		
	Adventure awaits you, MATADOR!	
		Find program

Applications Tab

- Lists past/current applications
- Search/apply for Programs

Profile Tab

• Pre-populates with your information from CSUN database

Message Center Tab

• Lists all emails received

Approval Process

- All Applications will be initially reviewed by Risk Management. If any information/documents are missing, incomplete or inappropriate, Risk Management may return the application to the traveler. (This may delay your approval time.)
- After the initial review by Risk Management, your application will be sent to the Dean/Director (Academic Affairs, Athletics, DPS) or Division VP Initial Reviewer.
- After the Dean/Director approves or the Division VP Initial Reviewer reviews your application, it will be sent to the Division VP for approval.
- If your application is to a high risk/war risk destination, your application will be sent to the University President (high risk) and to the Chancellor's Office (war risk) for approval.
- TIMELINE 3 weeks for Basic Low Risk Travel 8 weeks for High/War Risk Travel

Important Things to Remember

- All questions must have a response. We are unable to accept TBD.
- The International Travel Daily Itinerary form and application's Itinerary tab must list all destinations, including Los Angeles (departure/arrival). Layovers and side trips may be added at a later time when your flights have been finalized.
- Use your desktop version of the International Travel Daily Itinerary form. Do not complete the form directly from the website. Info will be lost.
- Please do not copy the "examples" word for word in the Risk Assessment. Responses need to be in your own words.
- All travels related to a Faculty-Led Program must have Program Proposal and SIO approval prior to applying for insurance. Contact Zach Helsper at <u>zachary.helsper@csun.edu</u>.
- If any of your responses are not sufficient or deemed inappropriate, your application may be returned to you for modification and will delay the approval process.

Contact Information:

Claudia Montes FTIP Coordinator

(RM) Marlene Gale, Provost Office

Lisa Telles, Risk Management

Zachary Helsper, Office of the SIO

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x2079	or	lisa.telles@csun.edu
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